

Improving civic participation with emerging technologies

III SIMPOSIO IBEROAMERICANO DE INNOVACIÓN PÚBLICA

"Liderazgo e Innovación en la Gestión Pública: Retos y Soluciones"

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Agenda

1. **Context:** How might we make technology work for democracy?
2. **Project overview:** TSI for collaboration and impact
3. **Snapshots:** Selected insights from the research (Phase 2)
4. **Learning by doing:** Kick-start the co-creation process (Phase 3)
5. **Call to action:** How could we collaborate with/across Ibero America?

Making technology work for democracy

The project's context

The erosion of
democratic values
and the promises of
new forms of
participation

The potential
opportunities and
threats of **emerging**
tech and
experimentation
with novel tools

Improving civic participation with emerging technologies

Overview of the project

Funded through
Technical Support
Instrument (**TSI**)

Support to **design
and implement
reform**

The Project provides
support to **Portugal**
(AMA), **Spain** (INAP),
and the
Netherlands
(Digicampus)

- Tangible **impact**
- Building lasting **capacity** and **connections**
- **Practical and collaborative** throughout the whole process

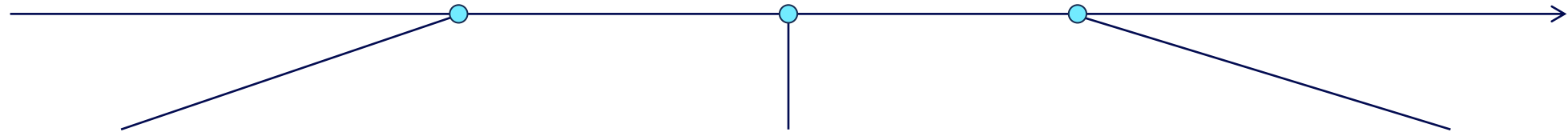
Working on the ground

In collaboration with the ecosystems



Purpose-driven action

Collaboration and experimentation for tangible results



Knowledge base

Two reports:

- **State of the art** of tech for participation
- **Ecosystem mapping** in PT, ES and NL

Co-create solutions to civic participation challenges

- Identify **challenges** in civic participation
- Invite **stakeholders** + **call for developers**
- **Co-create** prototypes in the bootcamp!

Roadmaps

- Develop **technical specifications** of the solutions
- Provide **roadmaps** for the upscaling of the project's results

Challenge-based approach to avoid techno-solutionism

State-of-the-art report

We **mapped and the main challenges** encountered when running participatory process.

The **report** explores if and how emerging **tech** could help **address** these challenges.

Trust

Impact

Institutional
arrangements

Inclusion

Processes
design

Achievement
gap

Integrity

Resources

Challenge-based approach to avoid techno-solutionism

State-of-the-art report

AI

Pol.is: Opinion clustering to reach consensus

PanoramicAI: RAG to connect w/ the wider public

Blockchain

Vochain: Blockchain to enable open-source, decentralized, verifiable voting

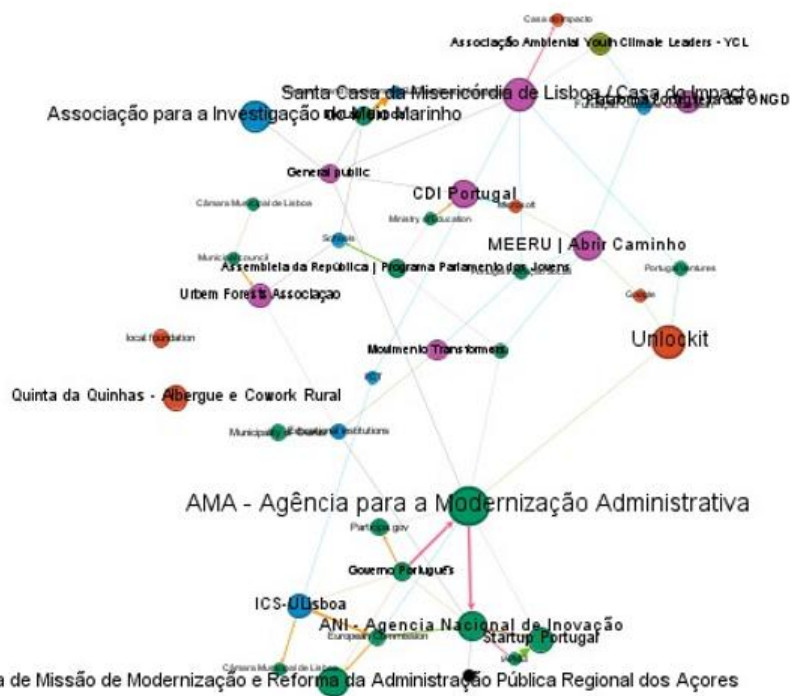
AR/VR

CoHeSIVE: VR to help citizens and designers work together on urban design processes

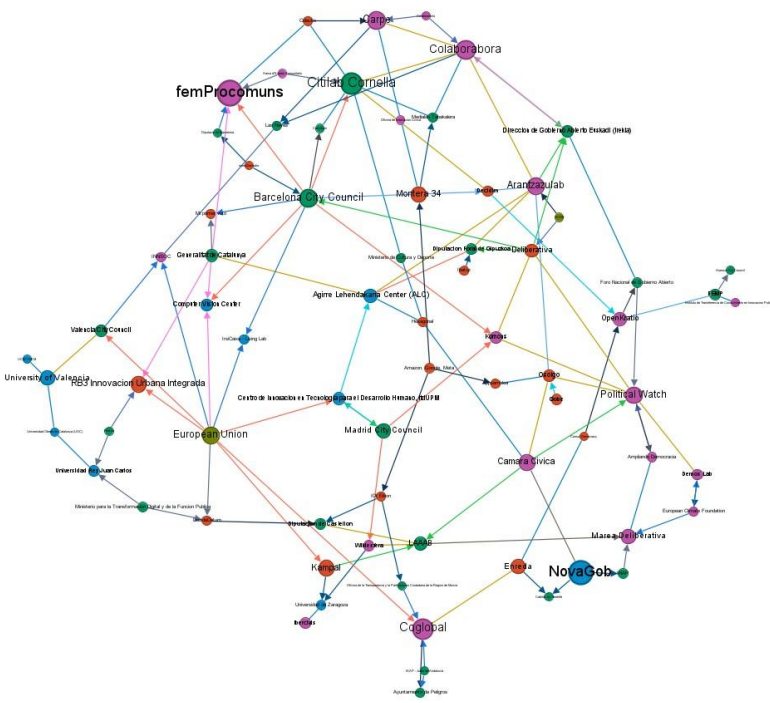
Exploring the ecosystems

Systemic mapping report

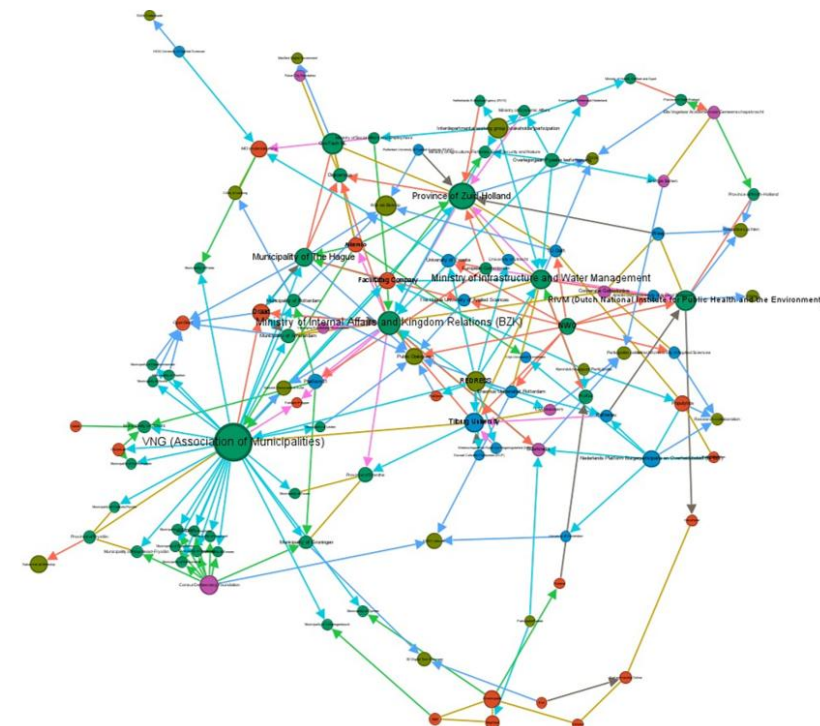
PT



ES



NL



Exploring the ecosystems

Systemic mapping report

PT

- Civic participation is driven by the public sector (e.g. AMA)
- The ecosystem is fragmented
- Limited use of tech for participation

ES

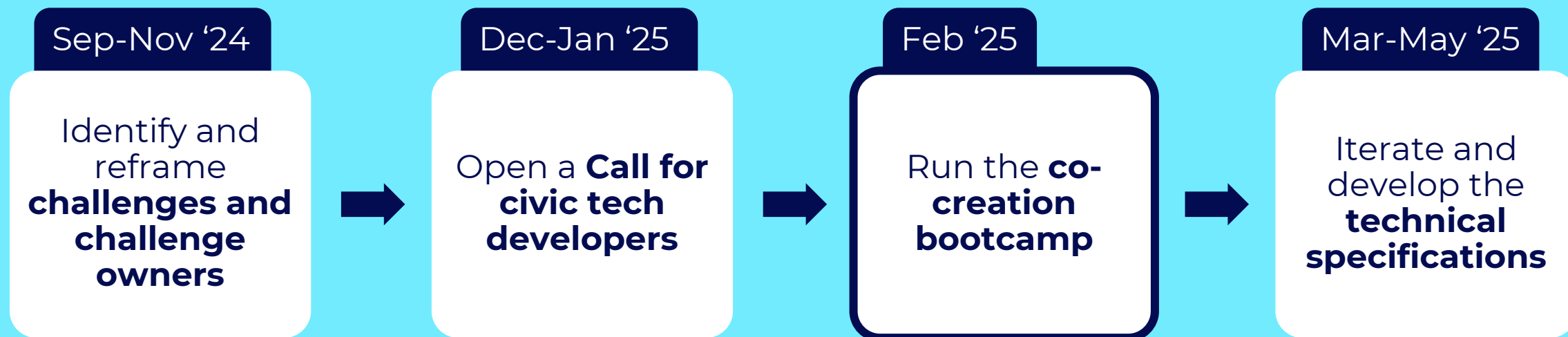
- CSOs play a key role driving innovation in civic participation
- Segmentation of regional and municipal levels
- Flagships: Decidim & Consul

NL

- Actors across the ecosystem are experimenting new technologies (role of start-ups)
- Strong networks across the ecosystem (e.g. municipalities)

Towards the co-creation bootcamp

Prototyping solutions to participation challenges



And now?

The relevance for the Ibero American space

How is **tech** being leveraged to answer **challenges in civic participation** in your country?

What is the **role of Governments** to promote these exchanges across the ecosystems?

How can we **collaborate** and further explore these **synergies**?

**Do you want to know more?
Let' stay in touch!**



<https://tally.so/r/wzJgR1>



Thank you!



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